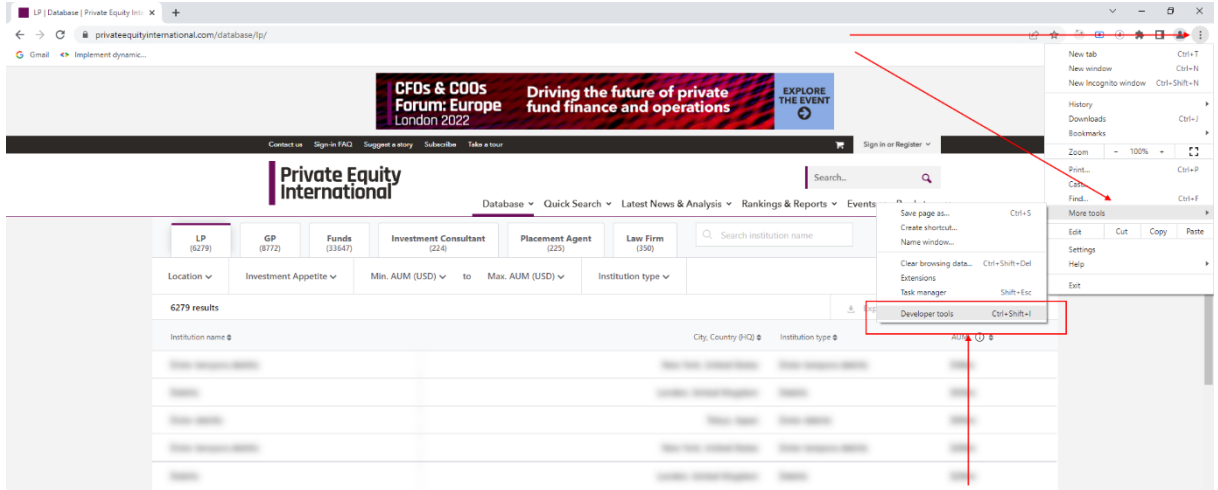
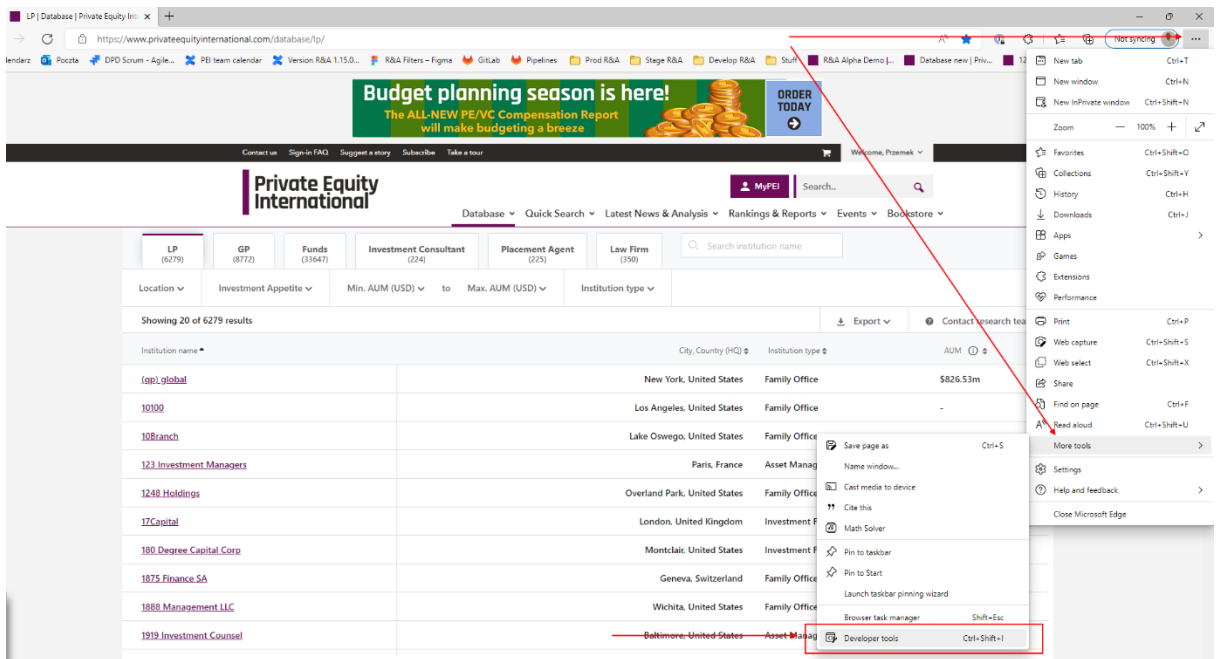


Steps to do to help recognize Database application errors

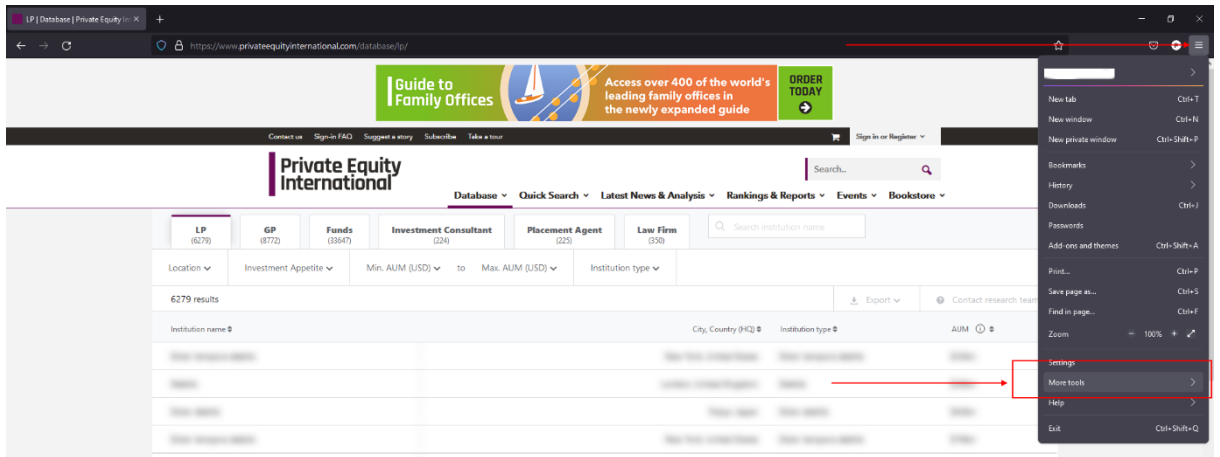
1. Open browser developer tools



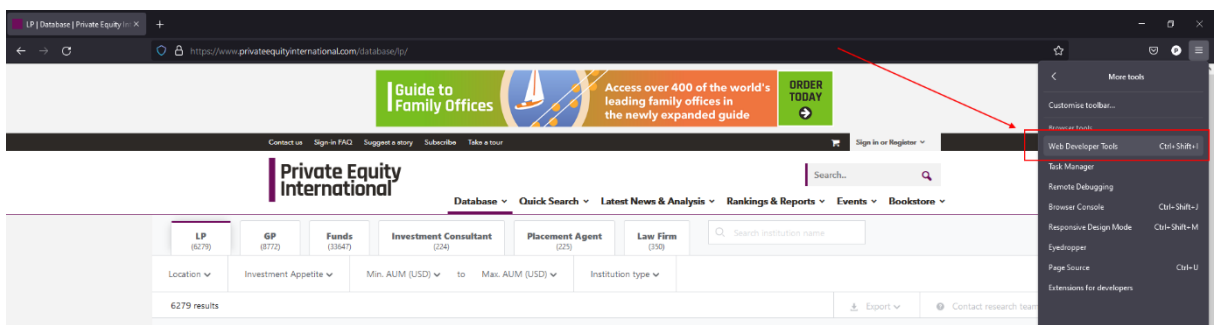
Pic.1 Opening developer tools - Chrome



Pic.2 Opening developer tools - Edge

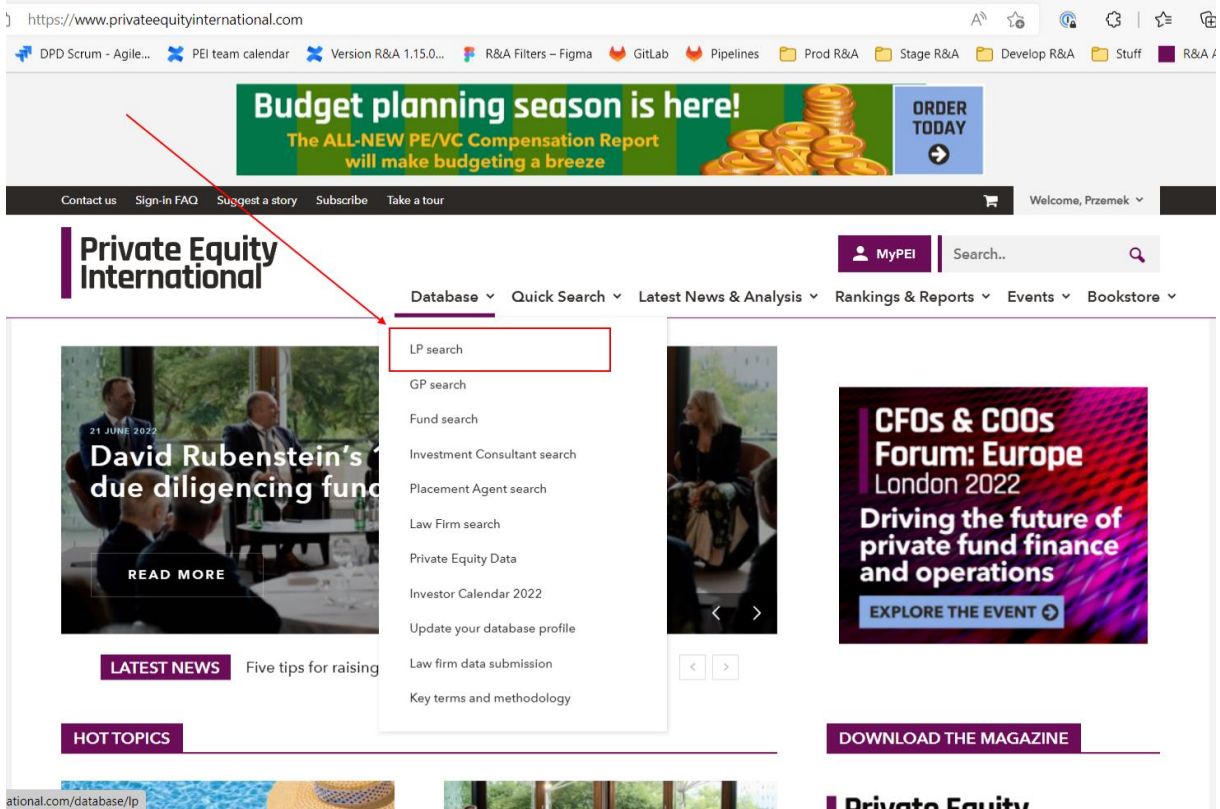


Pic.3 Opening developer tools - FF – step 1



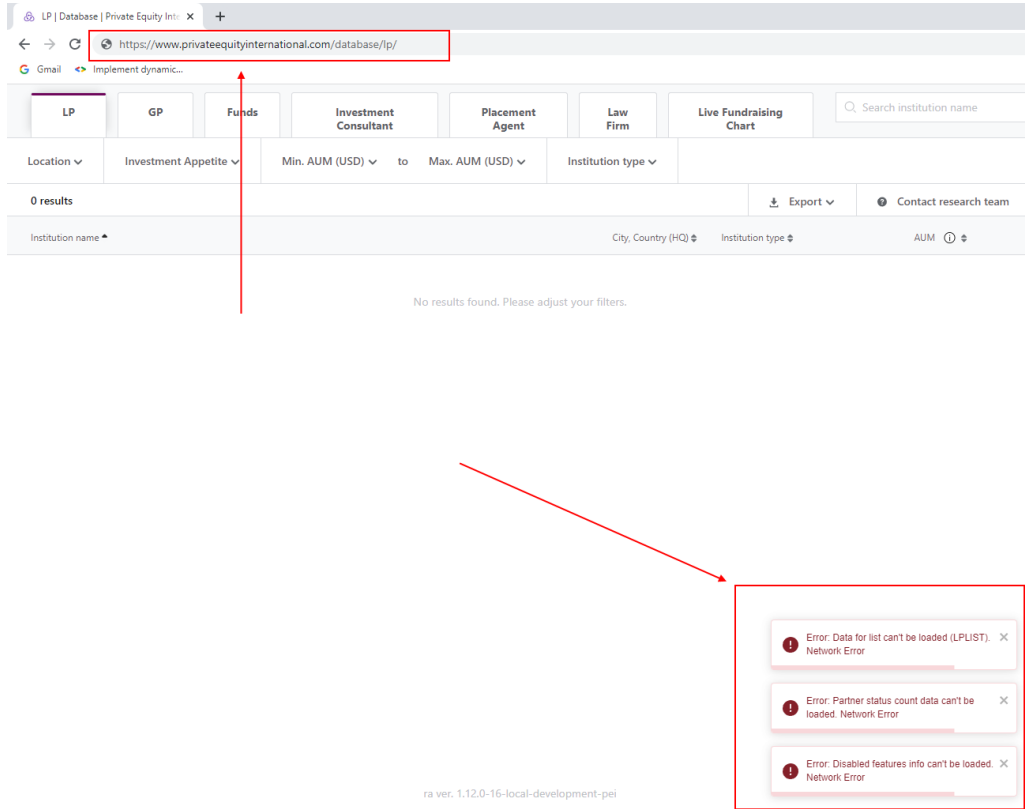
Pic.4 Opening developer tools - FF – step 2

2. Go to the application



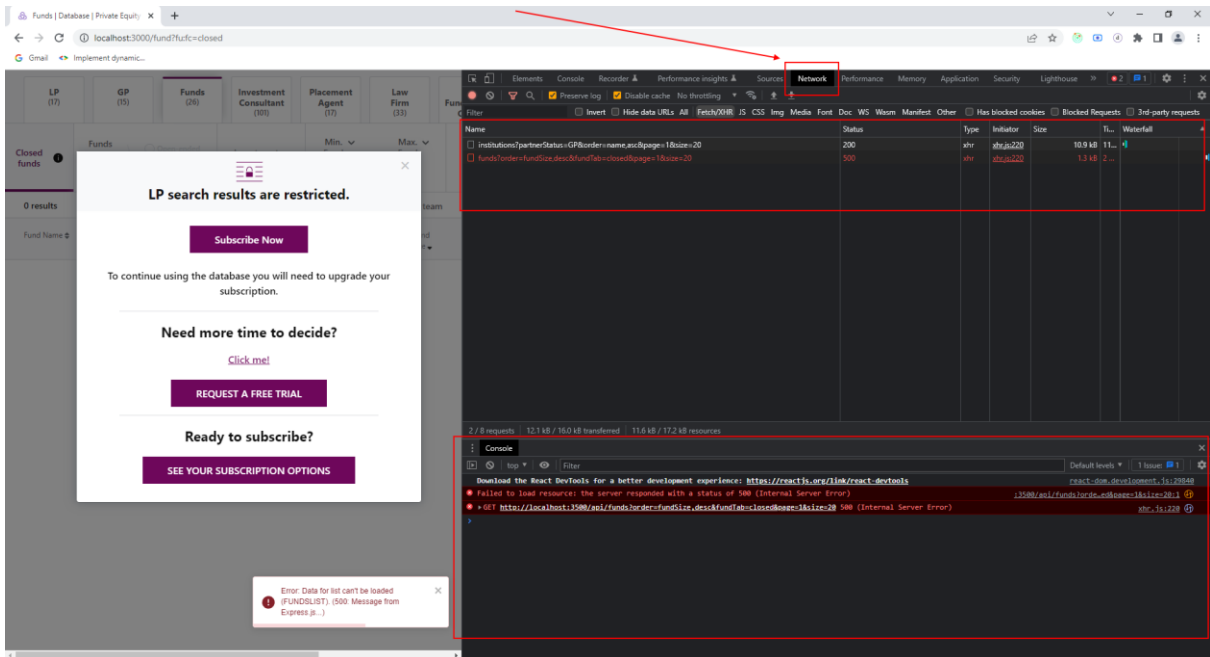
Pic.5 Going to the application

3. Take a screenshot with url and error messages



Pic.6 Taking screenshot with error messages and url

4. Open Network tab in the developer tools



Pic.7 Network tab from developer tools

Here we have two most important areas. Network and console. Please take a screenshot with this.

Most important are red lines with status 4xx or 5xx

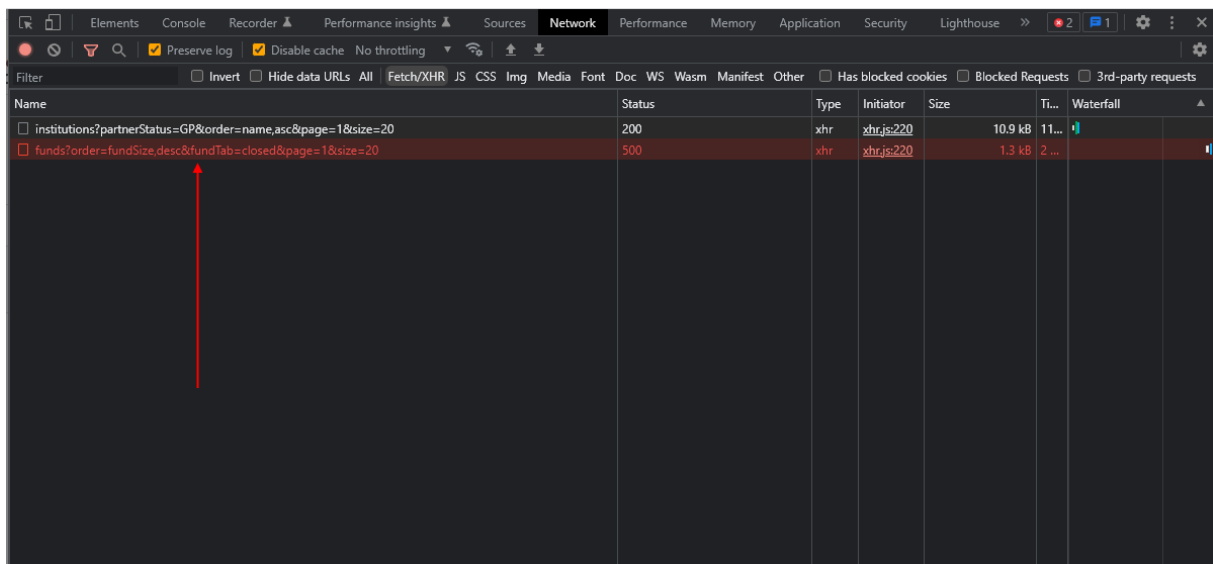
5. **Verify if you have access to PEI services.**

Open in the browser address: „<https://ra-api.pei-services.com/>” and take a screenshot

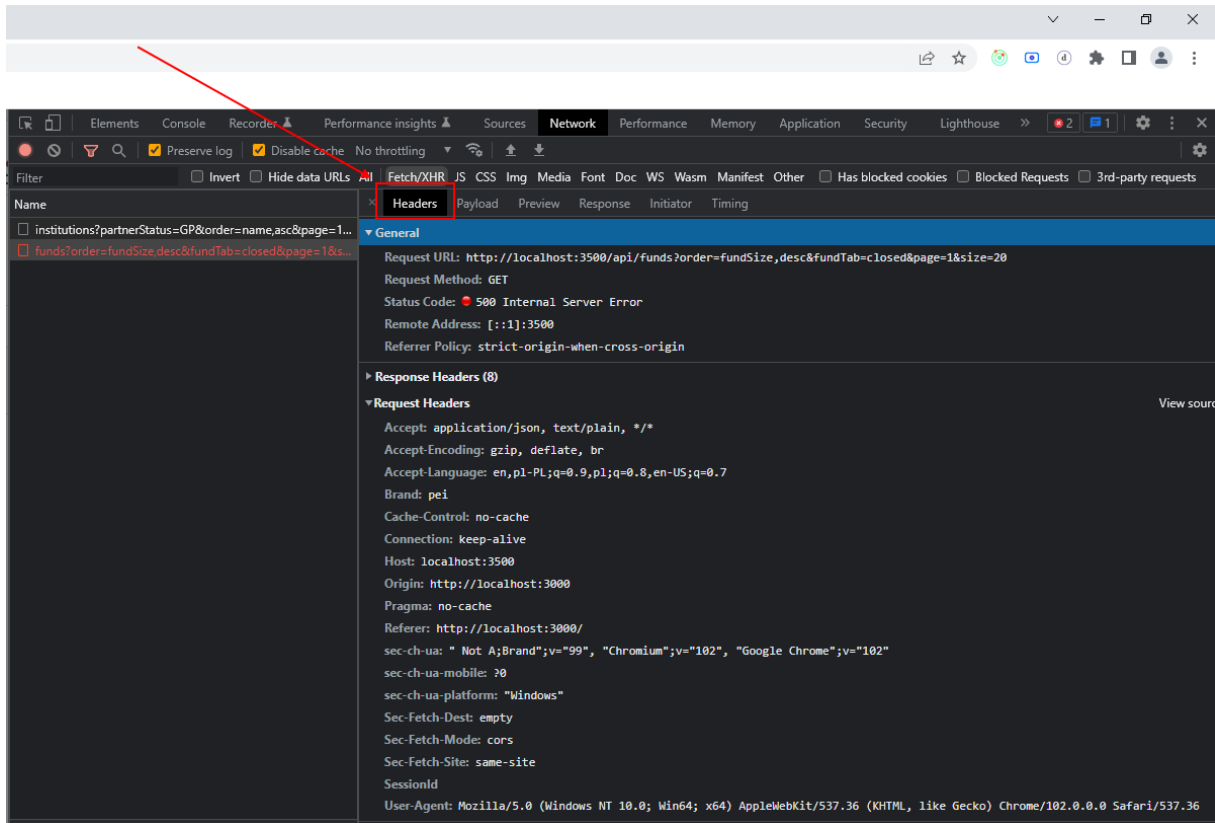


Pic. 8 Verifying access to the PEI services

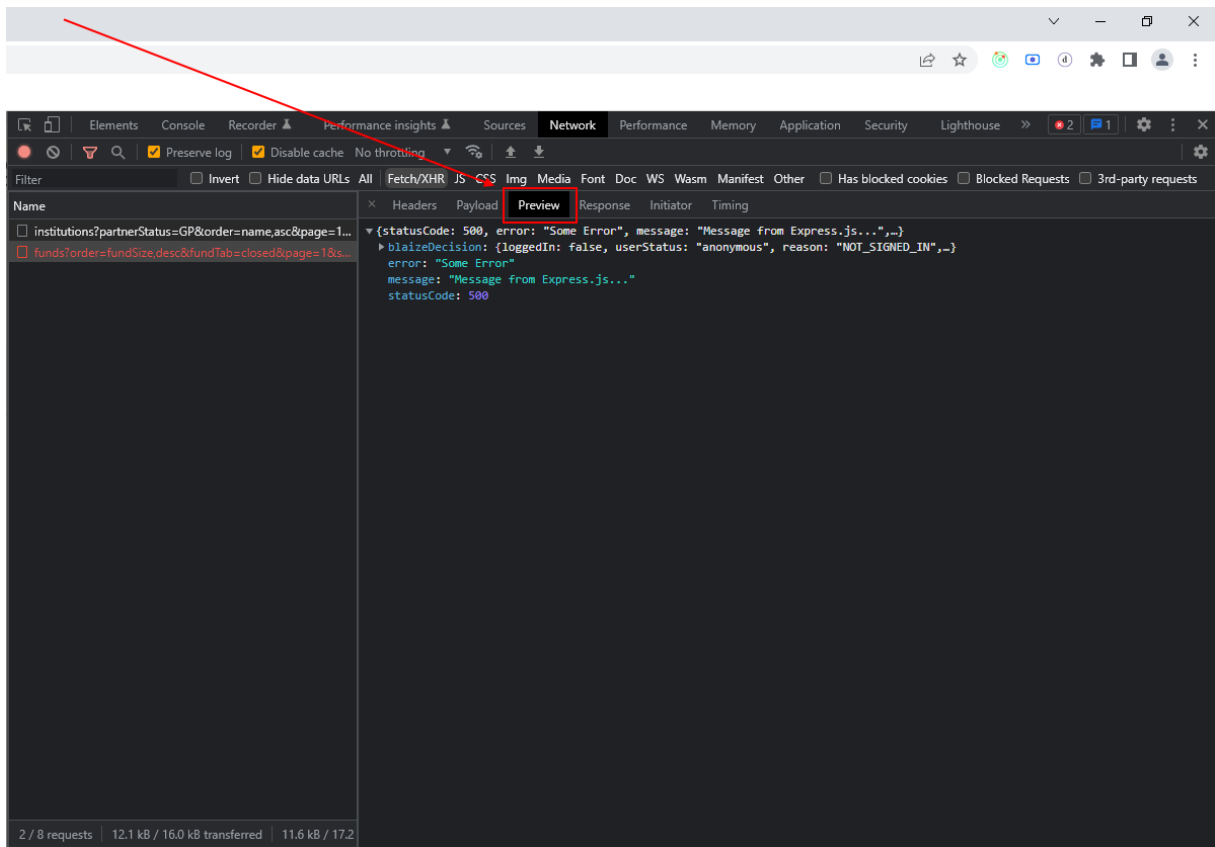
Optional additional steps: please click on failed request and take a screenshot from headers and preview.



Pic.9 Clicking on failed request



Pic.10 Taking snapshot from headers



Pic.11 Taking snapshot from preview